

Further Information

Delivery

Products are usually delivered to your address within 2 days and sometimes as soon as next day if they are in stock in the Co-operative warehouse.

Please let the Credit Union know if there is a particular day that you would like delivery on and we will do our best to arrange this for you.

Please note the 2 hour time slots are approximate and should be used as a guide only. Large kitchen appliances are delivered by Phoenix Delivery Systems. Products will be sited in the room of your choice and packaging removed for recycling. All smaller appliances are delivered by City Link.

Installation Charges

If you want to arrange for the Co-operative to install an appliance for you, the charges are listed below. Please advise at time of order if you want to use this service.

Laundry** (Inc. Dishwasher)	£19.99 Inc VAT
Refrigeration** (Excluding American style)	£14.99 Inc VAT
American refrigeration (Exc. Plumbing)	£69.99 Inc VAT
Electric cooking – Not Ranges but Inc. built in	£74.99 Inc VAT
Gas cooking – Not Ranges but Inc. built in	£84.99 Inc VAT
Ranges – All fuel types	£149.99 Inc VAT
All TV's 32" & above***	£24.99 Inc VAT
TV cabinet assembly (On same order)	£14.99 Inc VAT

**Installed by Co-operative delivery service. This service includes un-pack, quality assurance check, positioning & installation to an existing UK standard point. (This service is subject to the customer having a UK compliant point & the old model being disconnected at the time of the visit) Includes disposal

***Installed by Co-operative delivery service. This service includes un-pack, quality assurance check & tuning, plus connection to two existing boxes within 1 metre (Sky, DVD etc)

Appliance removal

As part of the special arrangement for Credit Union members, the Co-operative will take away the old appliance free of charge and dispose of it in an environmentally friendly manner. Please note that TV's must be unplugged and disconnected. Laundry and dishwashers will only be removed if disconnected and free of excess water. Refrigeration items must be fully disconnected and defrosted. Cookers can only be removed if disconnected and externally clean.

The Co-operative is not able to provide this service for range cookers, audio and small domestic appliances. To dispose of these items and to find out how you can minimise your effect on the environment please visit www.recycle-more.co.uk

Ordering Direct

If you would like to order from www.cooplectricalshop.co.uk without using your Credit Union savings or a loan please click on the link on our website www.wccu.co.uk and you can pay by debit or visa card. You will still be entitled to free delivery and free appliance removal, please mention that you are a member of West Cheshire Credit Union!

**For further information please ring West Cheshire Credit Union
on 01244 399006 or Co-operative Electrical on 0845 7000 100**